sitelink

The only Self Storage management software you need.

WINNER
ISS
INSIDE SELF-STORAGE
2011 - 2019
BEST OF BUSINESS
BEST MANAGEMENT SOFTWARE

What is SiteLink?

SiteLink is the world's largest Self Storage management software with over 16,000 facilities worldwide using it. To manage day-to-day tasks for the smallest sites to large multi-national groups.

Australia
45 Staff

+61 07 3889 9822

sales@sitelinksoftware.com.au

167 Eagle Street, Brisbane City,
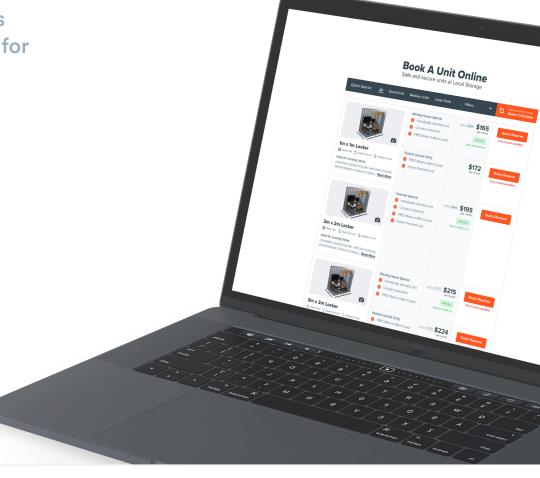QLD, Australia.

U.S.A
Over 300 Staff

+1 919-865-0789

sales@sitelinksoftware.com.au

3301 Atlantic Avenue, Raleigh,
NC 27604,
USA

Who uses SiteLink?

The all-in-one tool for all storage facilities, big and small.

NATIONAL STORAGE

STORAGE KING

FORT KNOX SELF STORAGE

StoreLocal Self Storage Made Easy

Rent a space SELF STORAGE

TAXIBOX MOBILE SELF-STORAGE

Willunga STORAGE

u-store-it SELF STORAGE

ABLE STORAGE Call: 08 7444 4144

FORT KNOX STORAGE

Wilson Storage

REDBOX STORAGE 紅盒 迷你倉

美利倉 **minibox** self storage

STORE·Y SELF-STORAGE

storefriendly

and thousands of others.

Most awarded Self Storage software.

When we say award winning software, we mean it.

Self Storage Association Australasia

Service Member Of The Year for 4 out of the last 5 years

Inside Self Storage

Best Management Software Worldwide for the last 8 Years Running

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Automation

Automating repetitive tasks is fundamental to daily Self Storage operators. SiteLink automates these repetitive updates.

Features:

- Automated Customer Billing (invoicing & Payments)

- Automated Late Customer Followups

- Automated CRM

- Automated Customer SMS Notifications

- Automated Customer Email Notifications

- Automated Electronic Lease Sign up process

- Automated Pricing increases if a unit type is of high demand

- Automatically upload drivers license or photo ID directly into the customer account

- Reminders - Be reminded each day of tasks that need to be done from, re ordering packaging supplies to lead follow ups to voting for us as the best Self Storage software.

Integrations

SiteLink has the largest group of integrated parties, all providing added flexibility for operators.

Features:

- Integrate with more payment processors than any other Self Storage software - NAB, Commbank, ANZ, Eway, Stripe, Advam, etc.

- SSAA Storer Check Integration - See if your storers are trustworthy

- Google Adwords Integration - See how much it costs you to get a move in from google adwords.

- Phone Integration - Account screen pops up when it knows what number is calling you

- SSAA Integration - Keep up to date with the latest forms from the SSAA

- Website Sales Integration - Display pricing and book online system on your site

- Website Tenant Integration - Full tenant management portal online for customers.

- Facility Map Integration

- API - This is the universal connection allowing SiteLink to communicate to any system that you need. Works on Wordpress, Infusion soft, Salesforce, Rapidstor, Commonwealth bank, etc.

- SiteLink integrates with the two largest SMS providers worldwide.

Personal Touch & Extras

SiteLink offers the best value of any self storage management suite offered today.

Features:

- Multitasking - In the middle of a move in and thee phone rings? No problems, stop half way through to add a sales enquiry and go right back to that move in afterwards.

- Unlimited Users on Unlimited Devices

- Use on your Phone, Tablet, laptop, PC, Mac or even Smart Fridge at home if you like!

- User Friendly Customised Design

- Unlimited Local Phone Support/Training

- Unlimited Local Live Chat Support/Training

- Unlimited Local Email Support/Training

- Unlimited Access to our Online Training Course known as SiteLink Certified professional

- Unlimited Website support (If built by R6 Digital)

Getting started with SiteLink.

Are you switching from Storman, or another software or a new facility owner? We'll be with you every step of the way.

Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Ongoing
Say Hello!	**Training**	**Start Date**	**Setup**	**Login**	**Add-Ons**	**Support**
Be introduced to our support staff who you will be working closely with	Our Support team will guide you or your team through SiteLink User Training.	Choose a date to start using your software, so you're not billed in training.	We will create the database and to ensure that everything is perfect.	You will now have log in details and can start using your new, better software.	Our support team can help with any third party add ons you need help to setup.	Our staff will always be here for any support or training you or your team needs.

Do you have under 150 storage units?

We can help you boost your online presence with a website & marketing.

We share an office with the worlds best Self Storage Website & Marketing experts and can offer great deals and discounts if SiteLink and a website is purchased together.

Our SiteLink and Marketing package is exclusive to facilities with under 150 units and includes:

- 1x SiteLink Database (up to 150 units)

- 1x Self Storage Website (by R6 Digital)

- 1x Google AdWords Campaign

Get the all-in-one SiteLink marketing package.

Call us to redeem

📞 (07) 3889 9822

See why our customers use SiteLink.

Don't take our word for it, see what our users say about using SiteLink.

FortKnox Storage

"FKSL has moved our 45 sites from Storman to SiteLink and could not be more impressed with the technical support or the product. The management reporting has allowed more in depth understanding of our businesses and allows us to evaluate how our staff manage the sites which in turn will allow us to focus staff training in areas that are most relevant. The ease of use of the software and implementation with minimal training has made the process very cost effective."

SuperCheap Storage

"We recently changed our franchise network onto SiteLink after years of average customer service and questionable software performance.

At all times we have found Michael, Curt and the rest of the SiteLink team to be incredibly helpful. We have relied heavily upon the support staff to train us in what is a very fast paced working environment. There has never been a phone call unanswered or a question too stupid. Highly recommended!"

KeepSafe Storage

"Ever since we've switched over to SiteLink, we've been able to take our business to a new level. The software is really easy to operate, and when there is an issue (rarely), support remains patient and talks us through the solution.

If you're running a self storage facility without SiteLink, then it is likely that your facility is running you. There are many automated features that help cut running costs and maximise income."

Sentinel - Jason Keane

"I have been dealing with Site Link for several years and am thrilled with their customer service and how approachable they are and easy to contact. They have a quality product which is hard to match.

The Site Link team headed by Dallas, Curt and Michael are true professionals. They have my tick of approval. How is it that they continue to improve upon what is a great service and product already? Don't know but they do."

Stor-Mate

"SiteLink is an easy to use program for anyone in the storage business. It integrates well with any computer system and the programmers are always expanding its feature set.

Backup service and support is second to none. The support team is Australian and they can generally remote in and fix any issues promptly. Well done SiteLink on a great product thumbs up!"

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We partner with industry leaders.

Our partners offer the level of support and quality products that SiteLink customers have come to expect.

Websites & Marketing

R6 DIGITAL

RAPIDSTOR

SMS & Texting

Clickatell

twilio

SMS Resources, LLC
Text Messaging Technology at your Fingertips

Analytics

DISTRICT MANAGER

stortrack

Security

SENTINEL AUSTRALASIA

PTI SECURITY SYSTEMS

Auction

STORER CHECK

iBidOnStorage

Credit Card Processing

sitelink merchant services

ADVAM the way to pay

eway

nab

stripe

ANZ

Commonwealth Bank

Industry

SELF STORAGE ASSOCIATION OF AUSTRALASIA

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Let SiteLink do
the work for you.

Contact sales on (07) 3889 9822

Visit our website sitelinksoftware.com.au